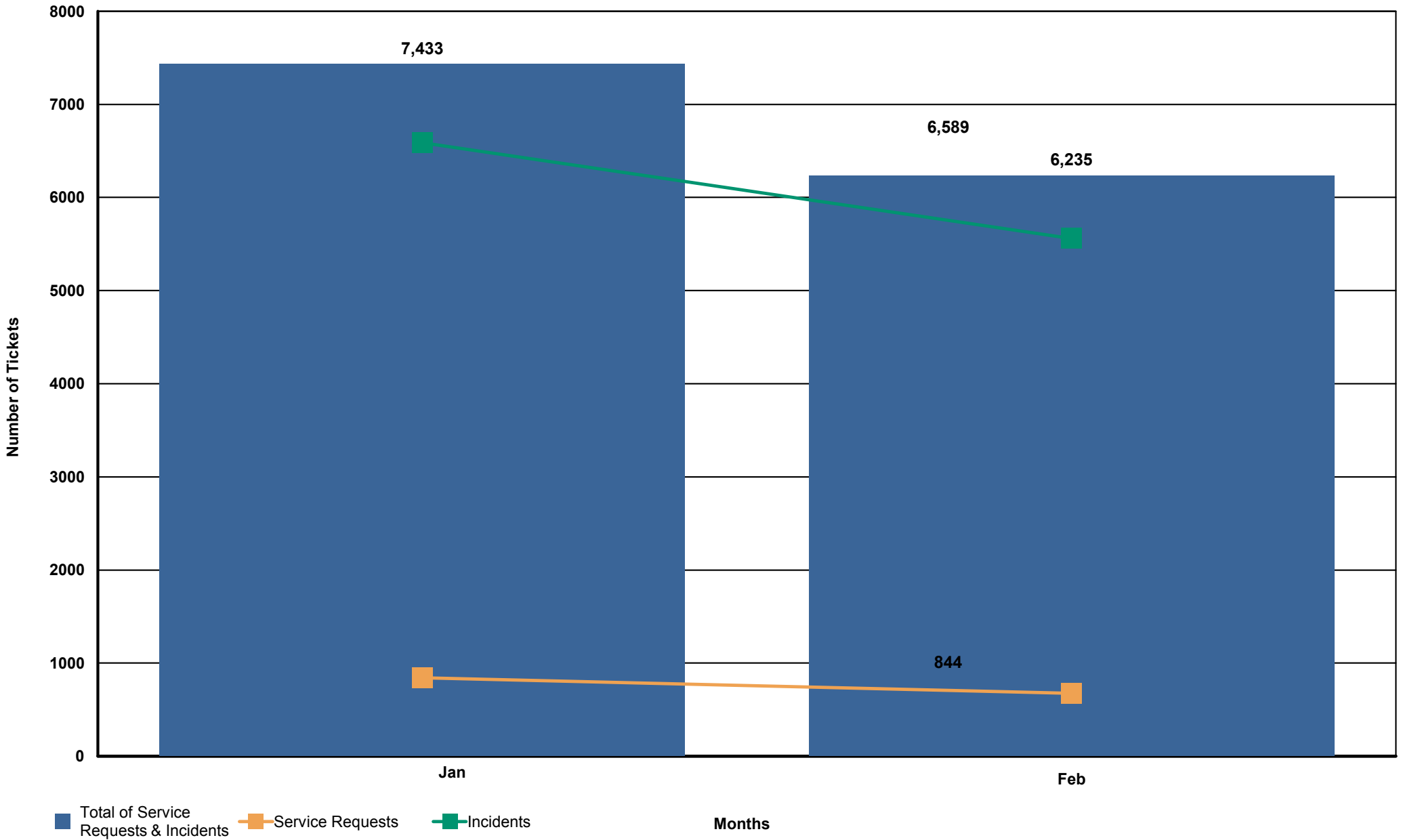


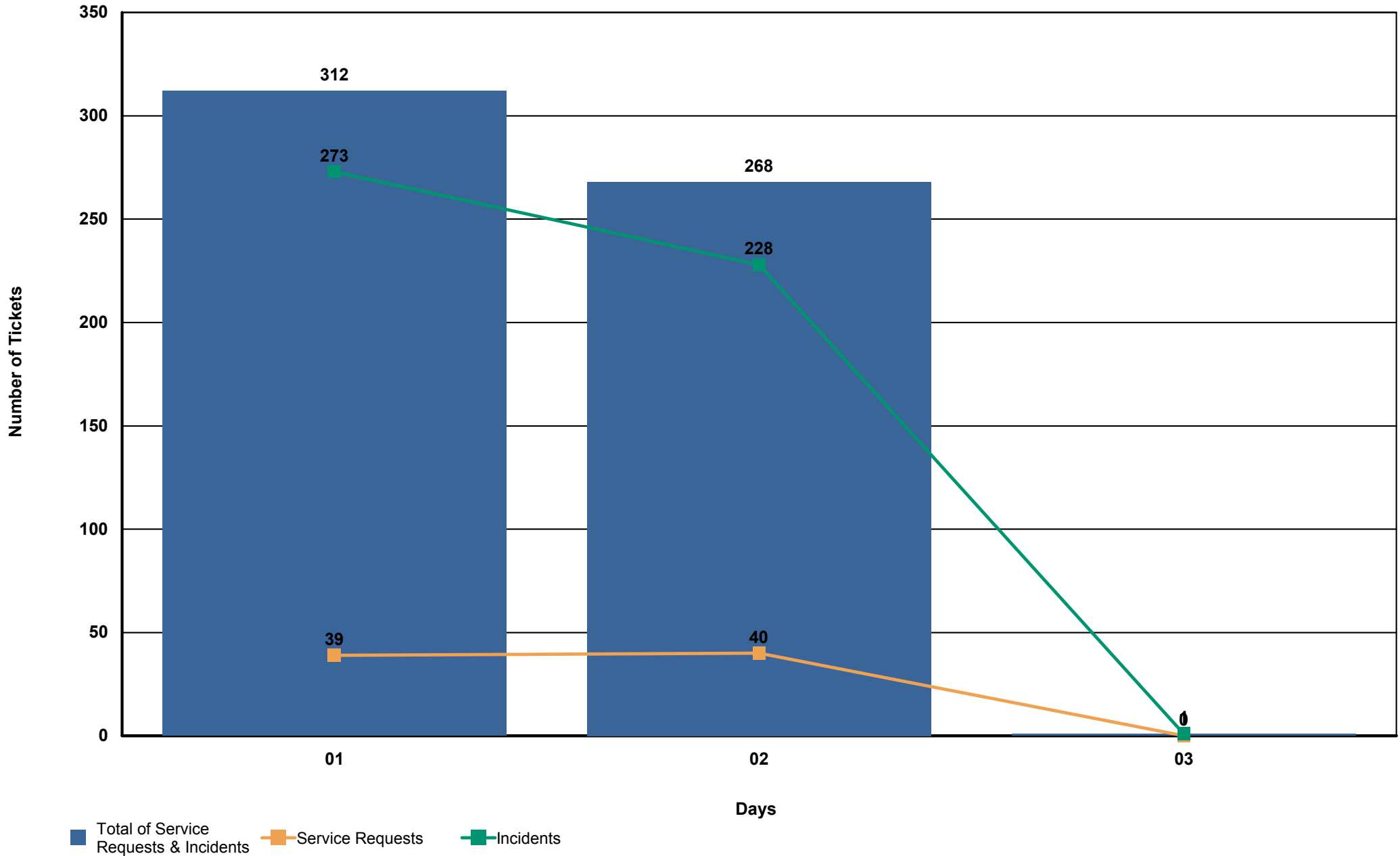
Total number of Service Requests & Incidents - (IT/IS, HR, F&A)

For Year: 2007



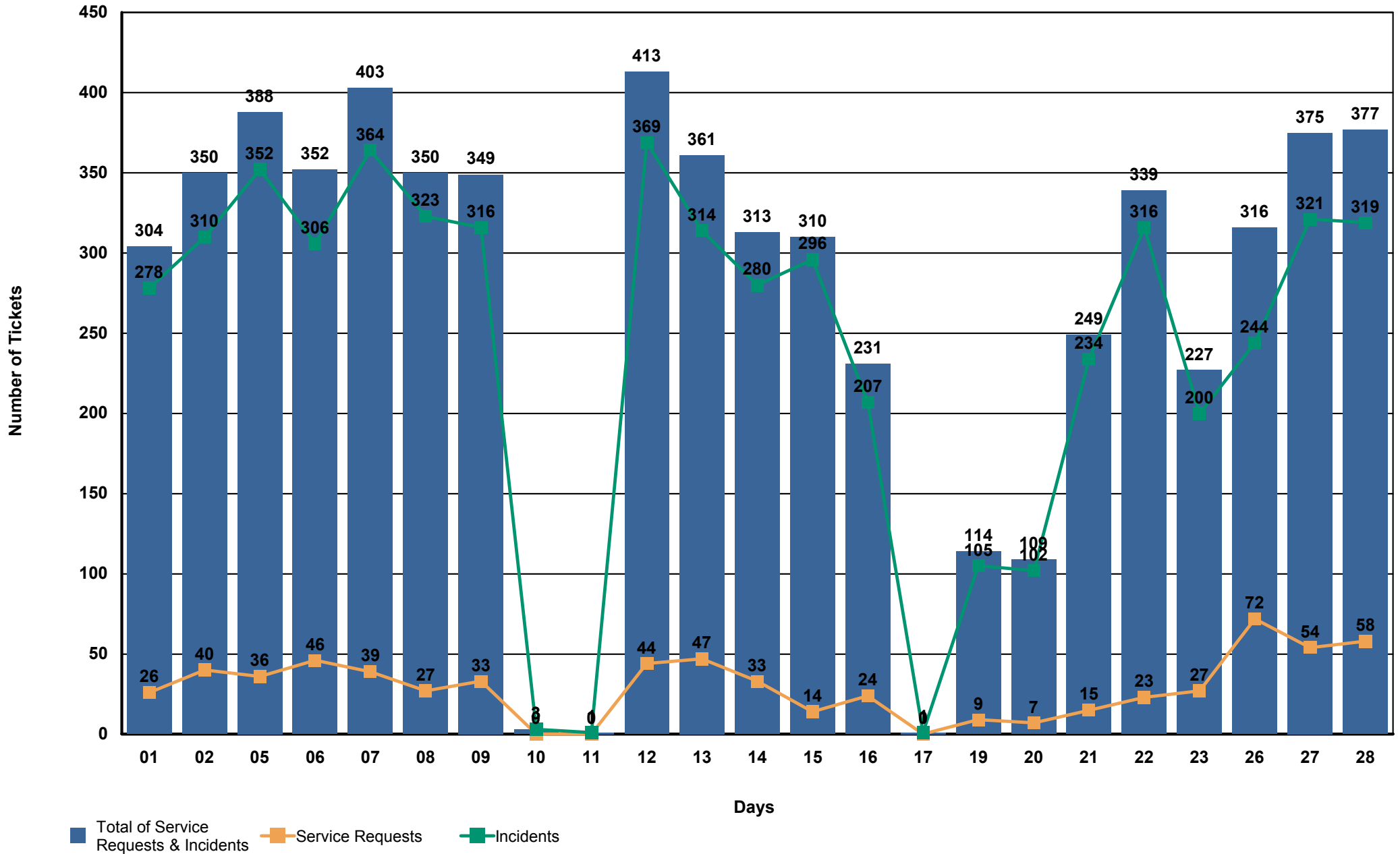
Total number of Service Requests & Incidents - (IT/IS, HR, F&A)

March 2007



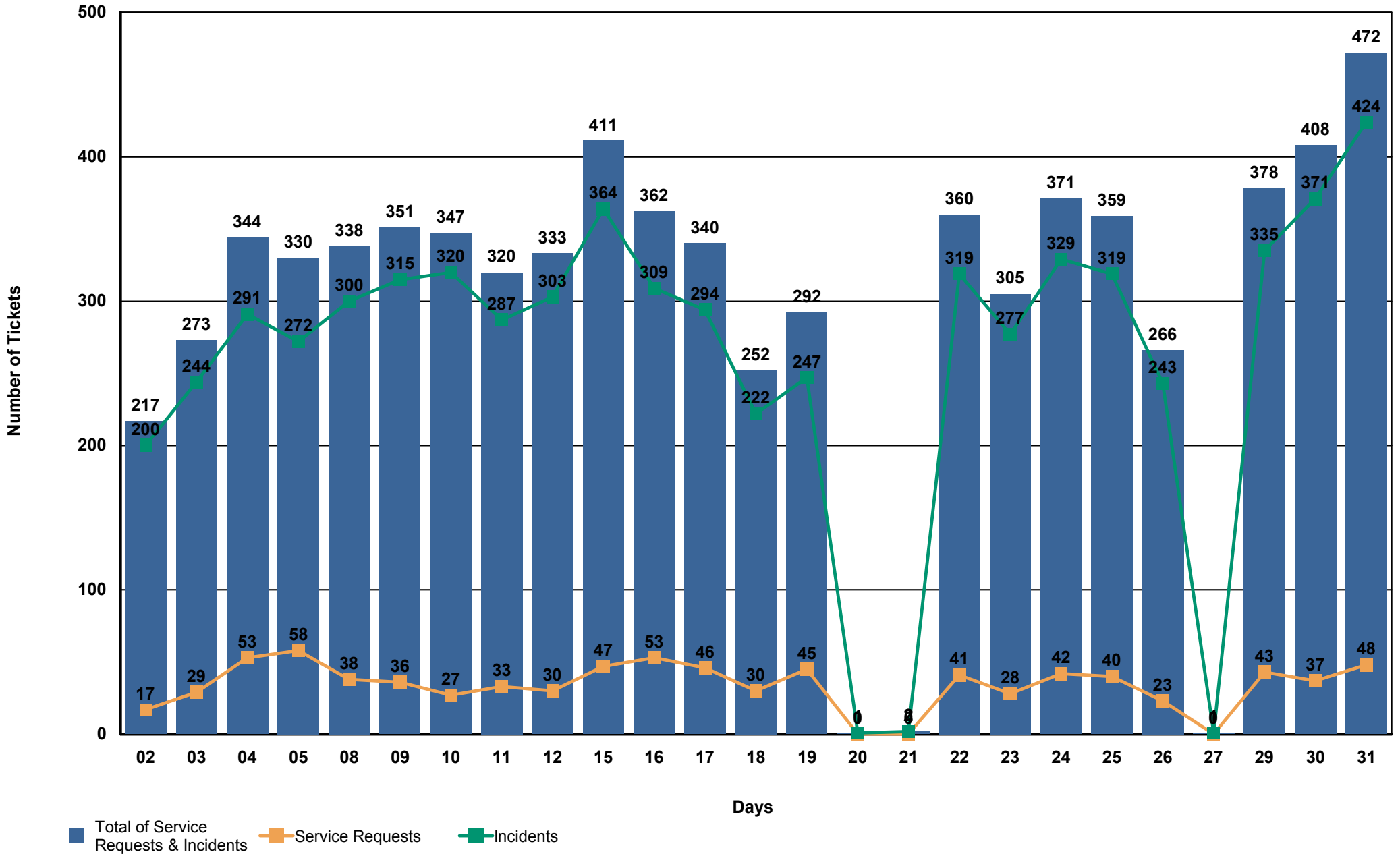
Total number of Service Requests & Incidents - (IT/IS, HR, F&A)

February 2007



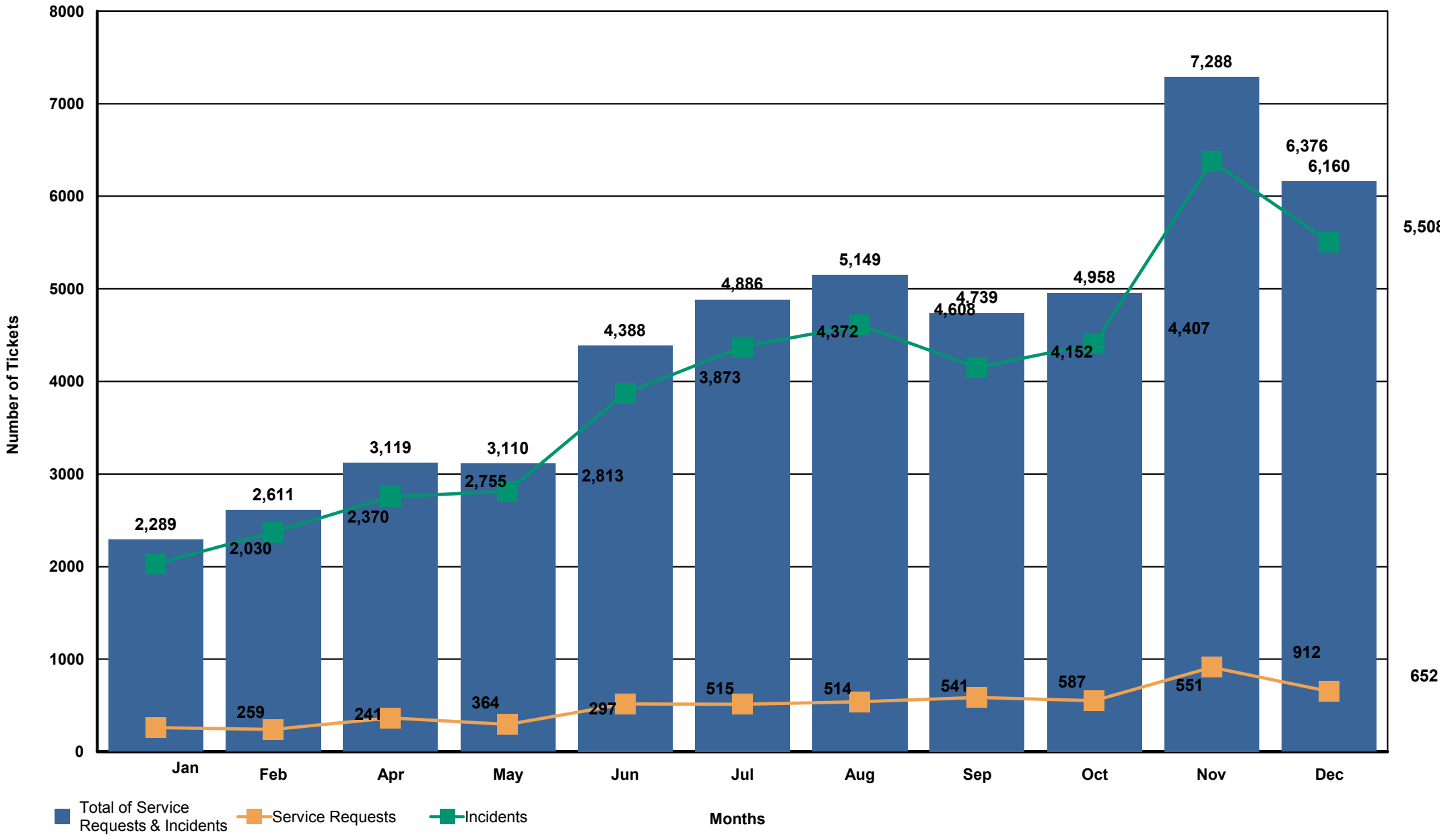
Total number of Service Requests & Incidents - (IT/IS, HR, F&A)

January 2007



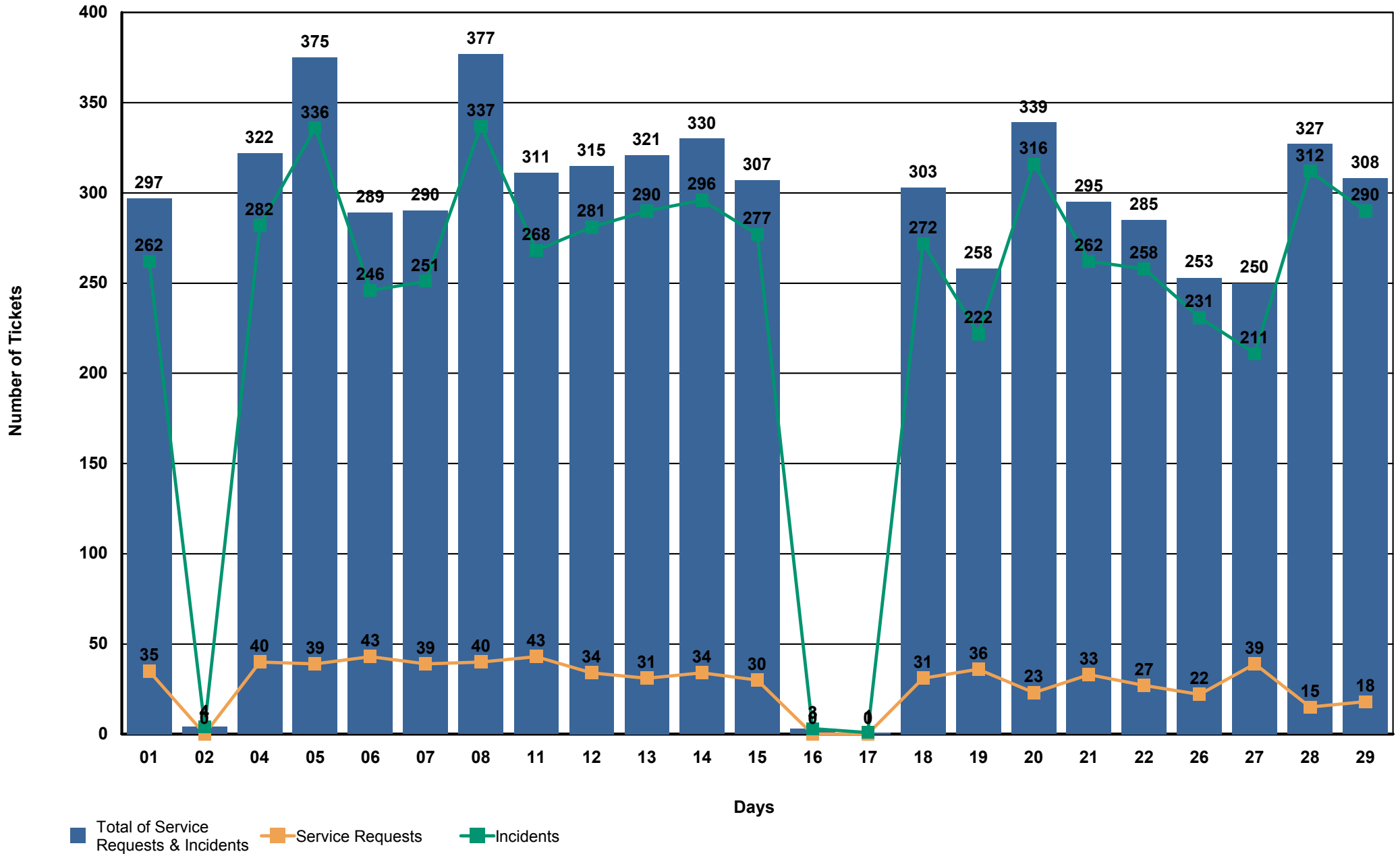
Total number of Service Requests & Incidents - (IT/IS, HR, F&A)

For Year: 2006



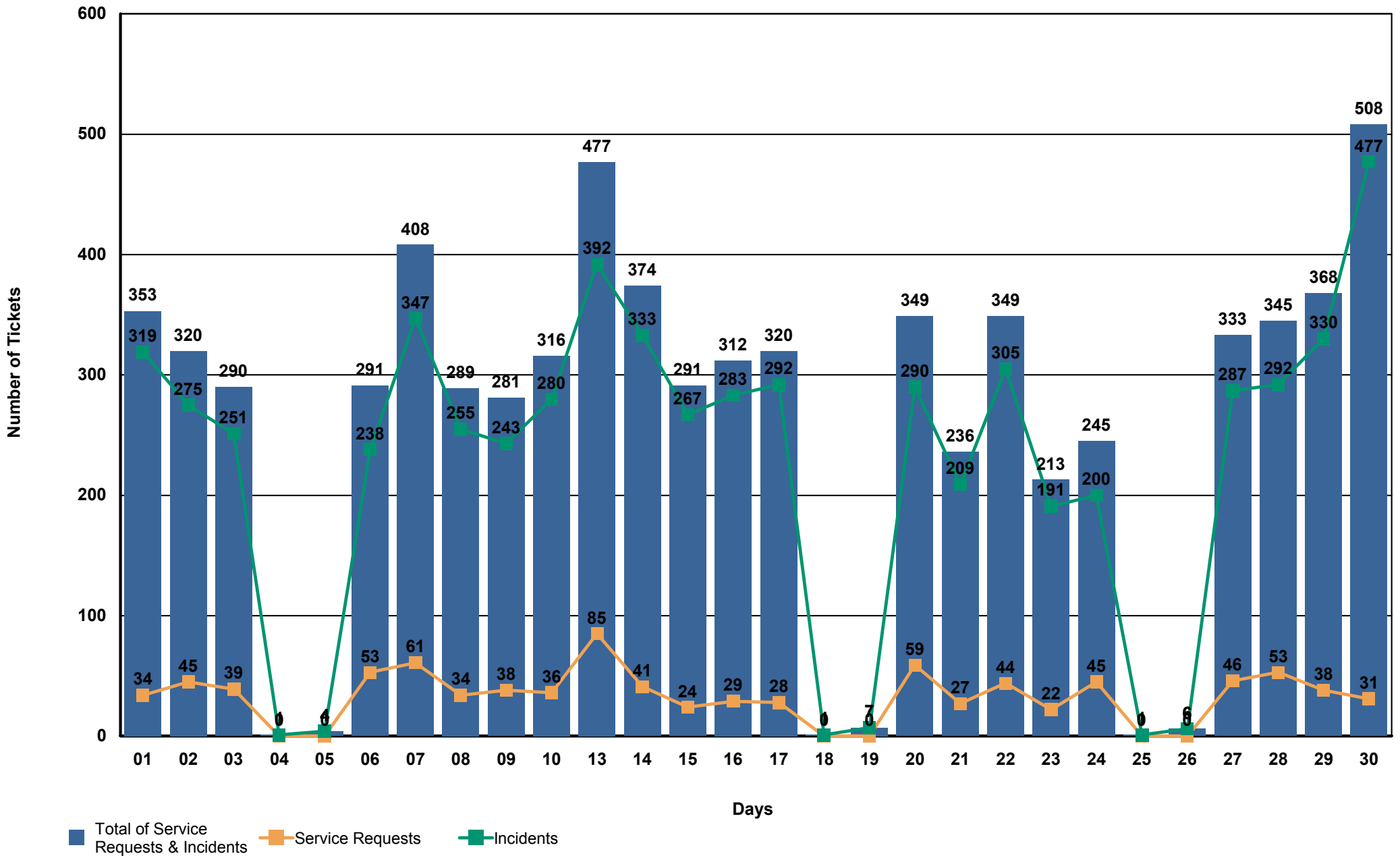
Total number of Service Requests & Incidents - (IT/IS, HR, F&A)

December 2006



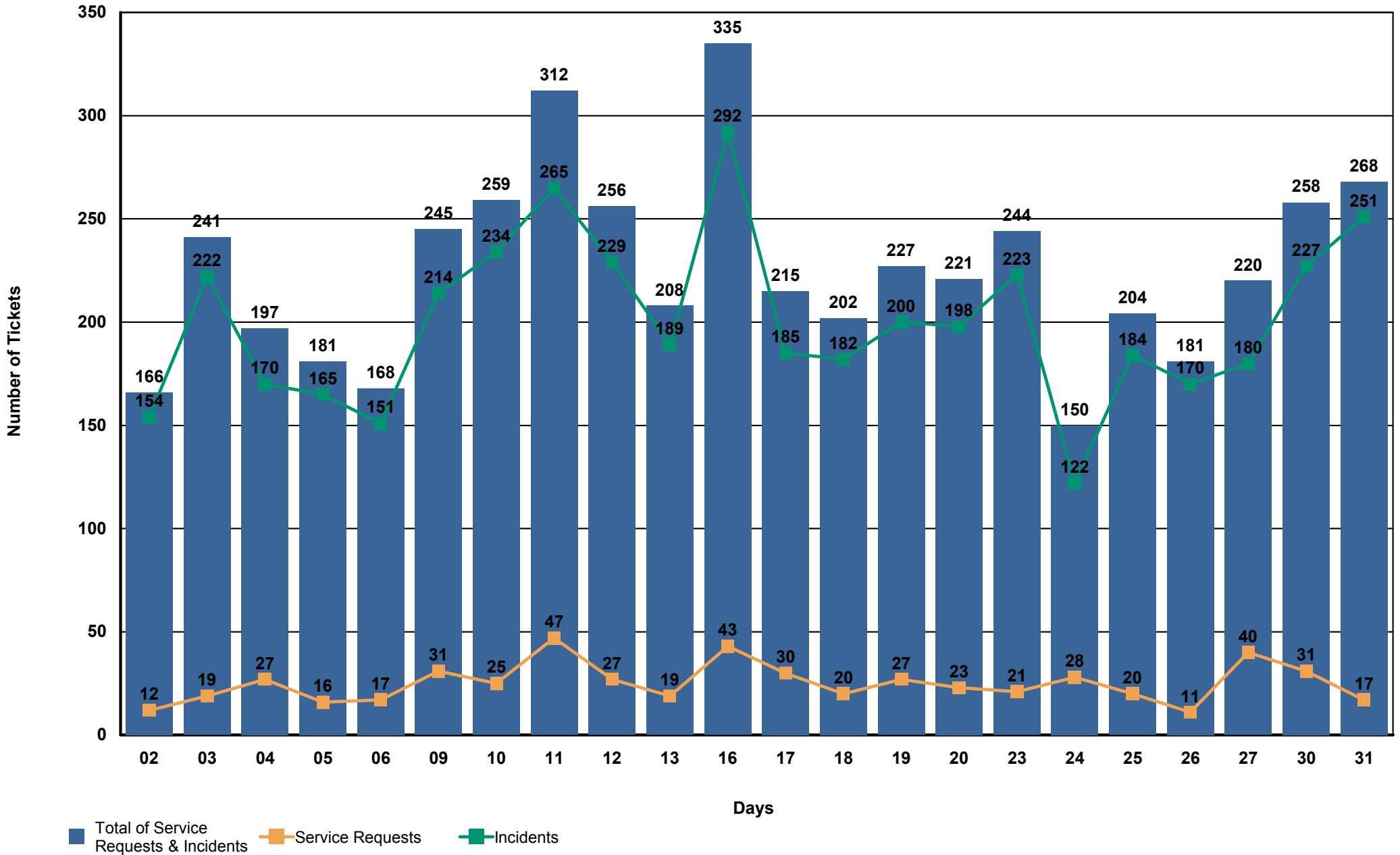
Total number of Service Requests & Incidents - (IT/IS, HR, F&A)

November 2006



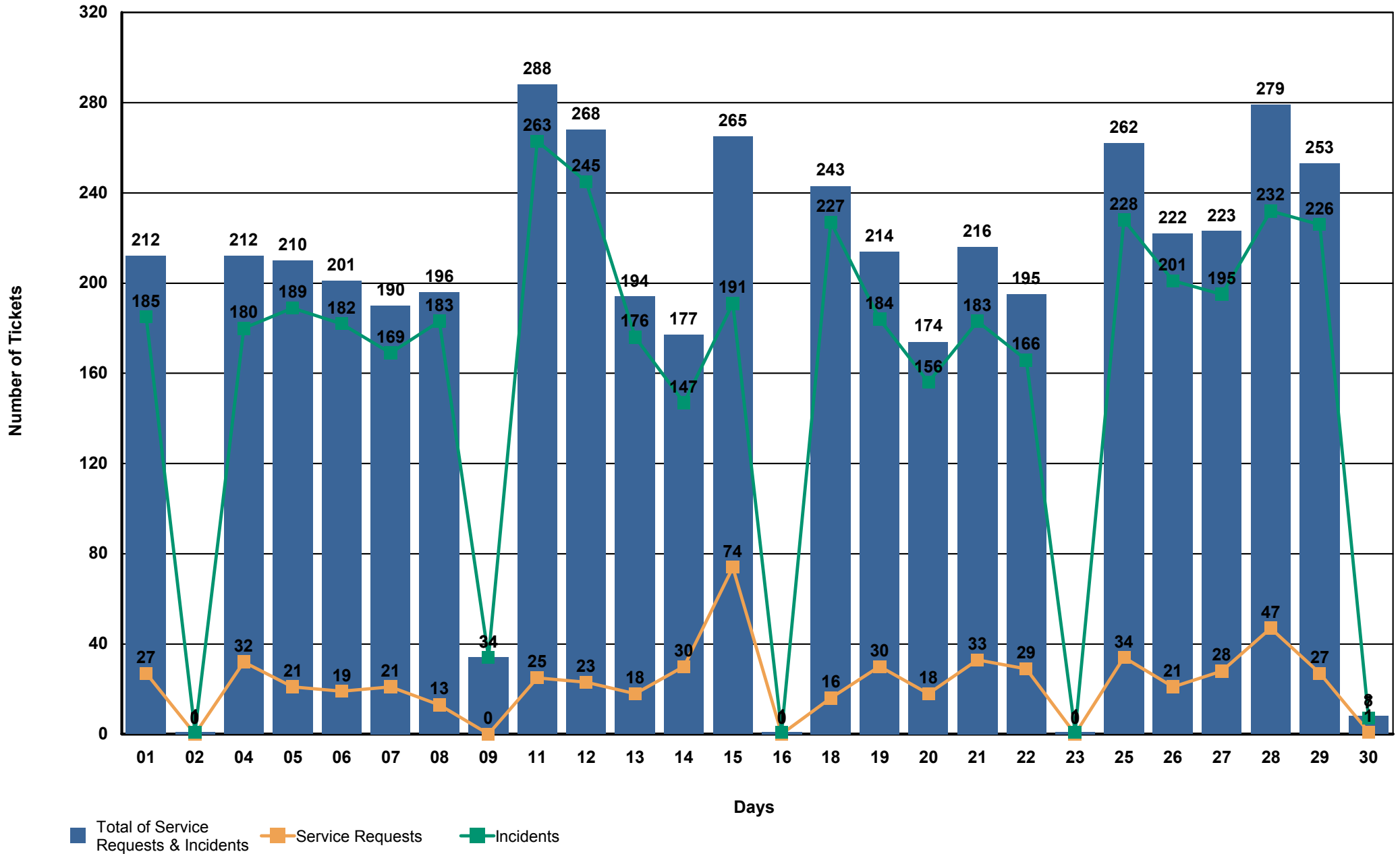
Total number of Service Requests & Incidents - (IT/IS, HR, F&A)

October 2006



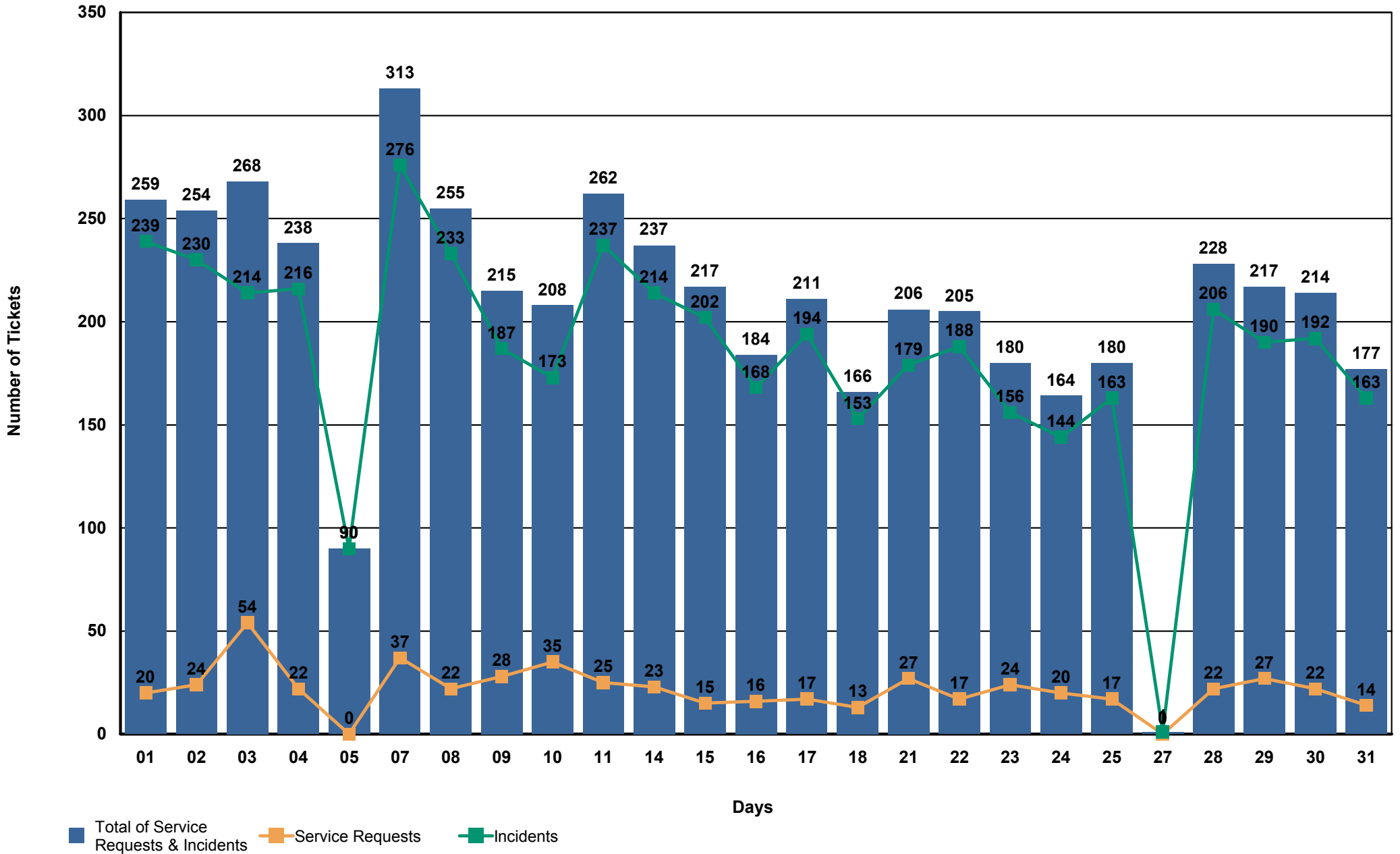
Total number of Service Requests & Incidents - (IT/IS, HR, F&A)

September 2006



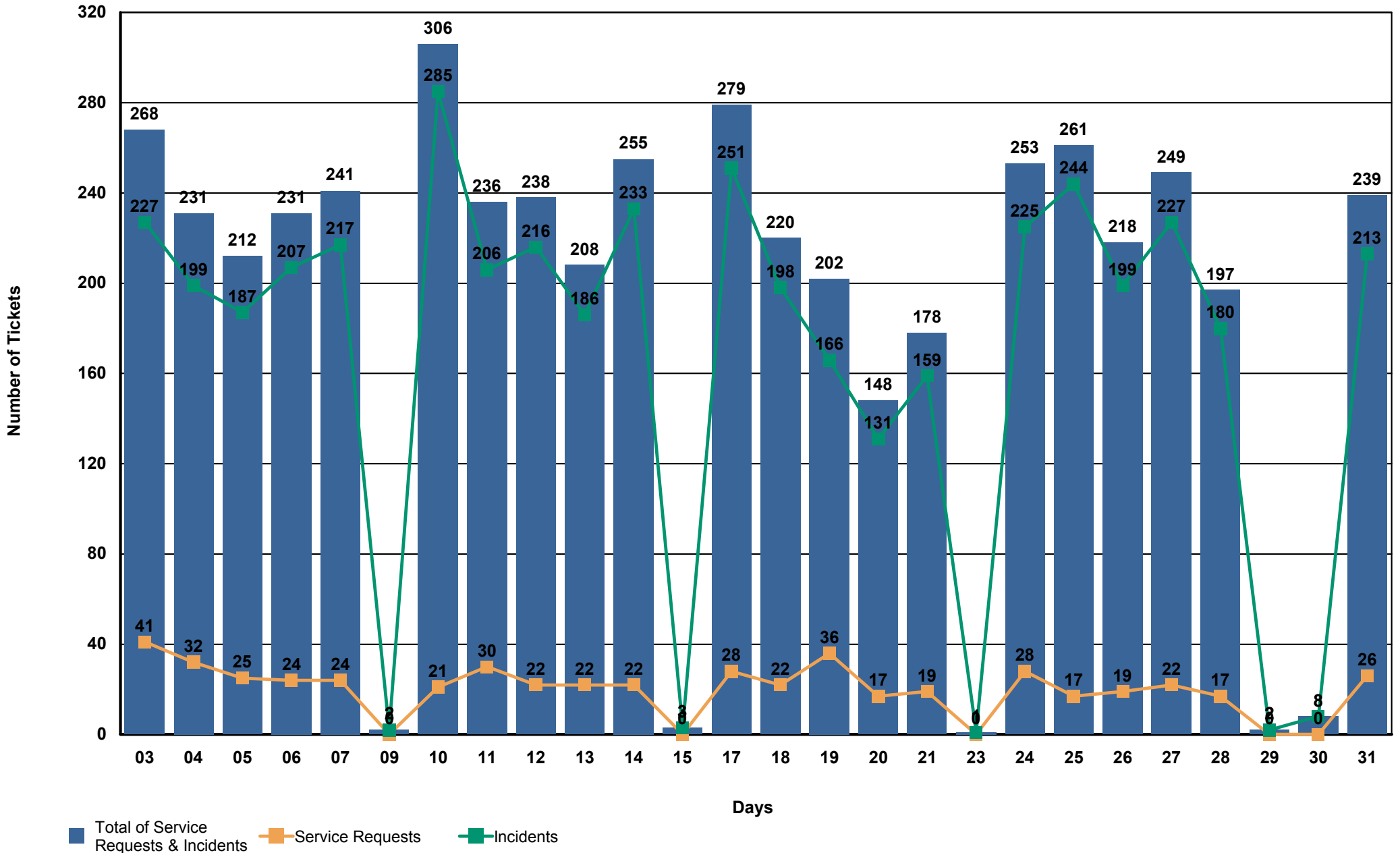
Total number of Service Requests & Incidents - (IT/IS, HR, F&A)

August 2006



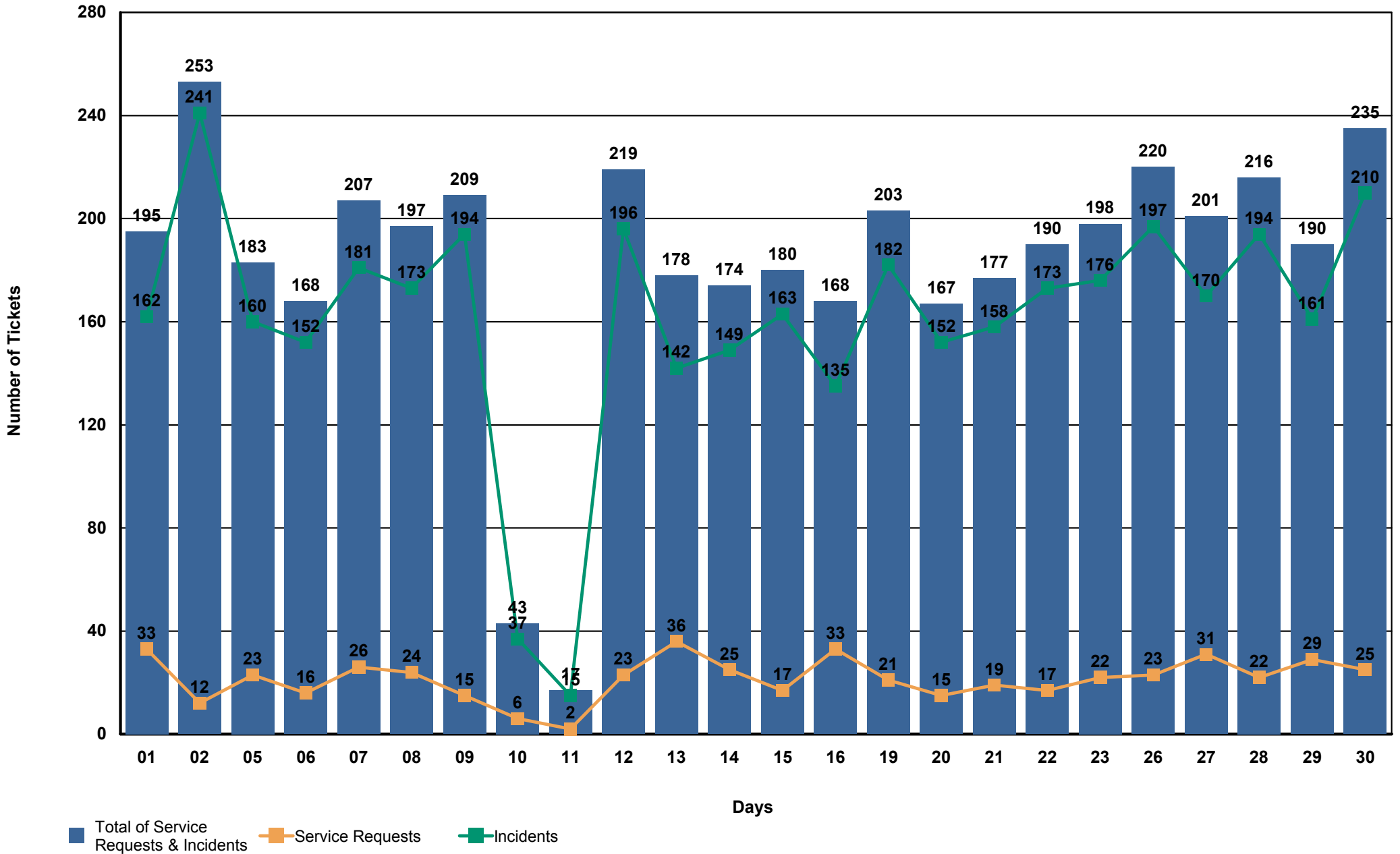
Total number of Service Requests & Incidents - (IT/IS, HR, F&A)

July 2006



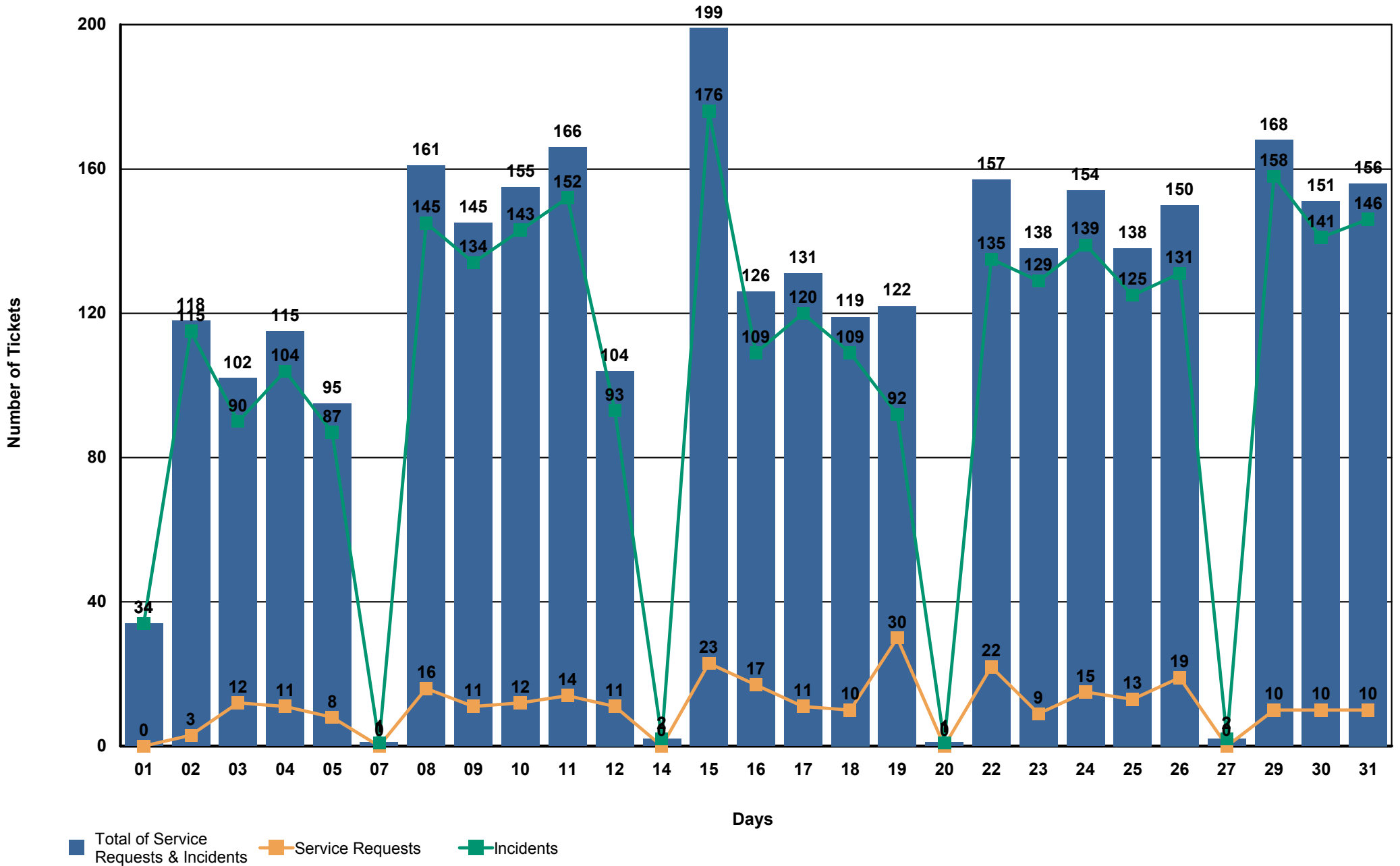
Total number of Service Requests & Incidents - (IT/IS, HR, F&A)

June 2006



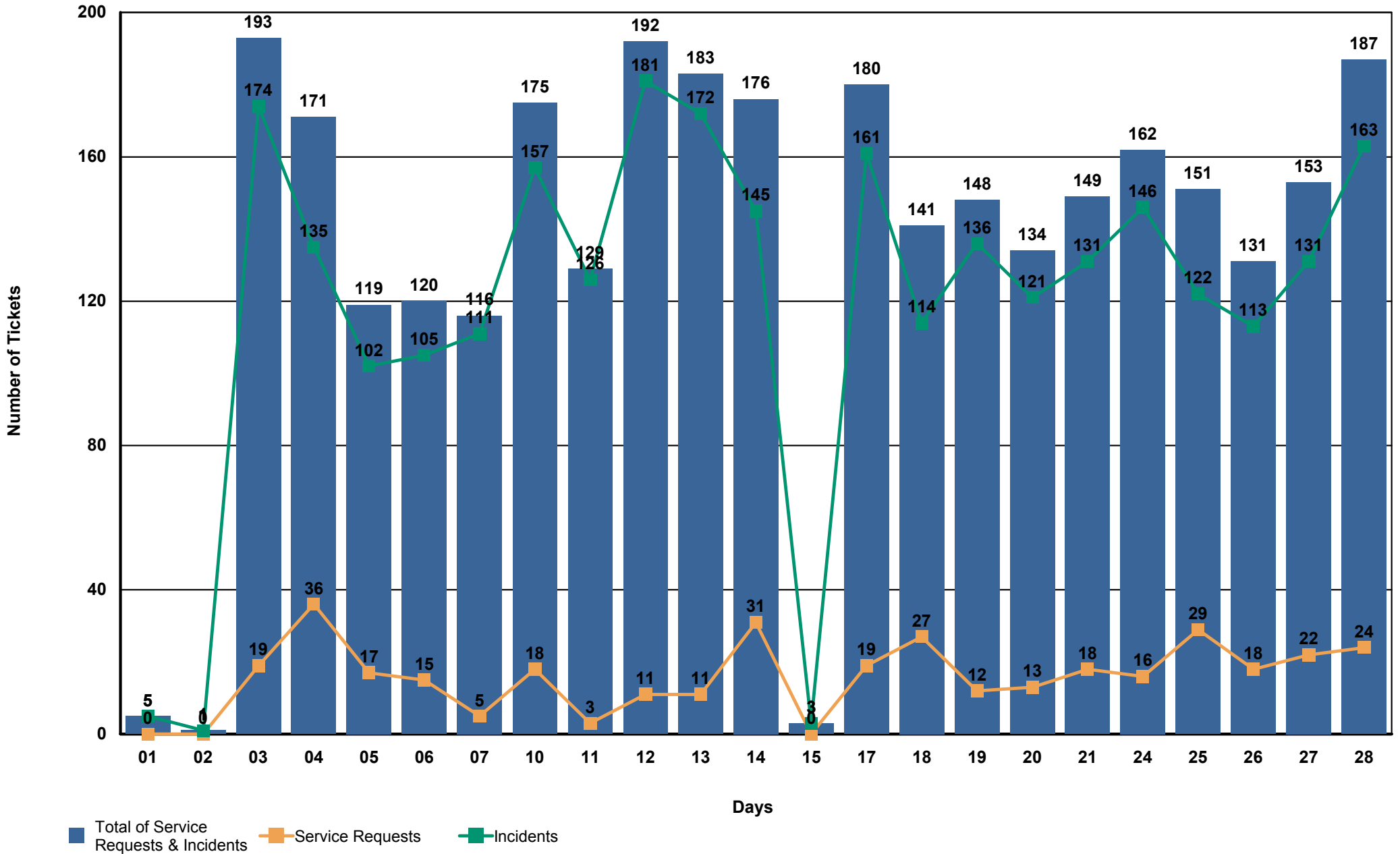
Total number of Service Requests & Incidents - (IT/IS, HR, F&A)

May 2006



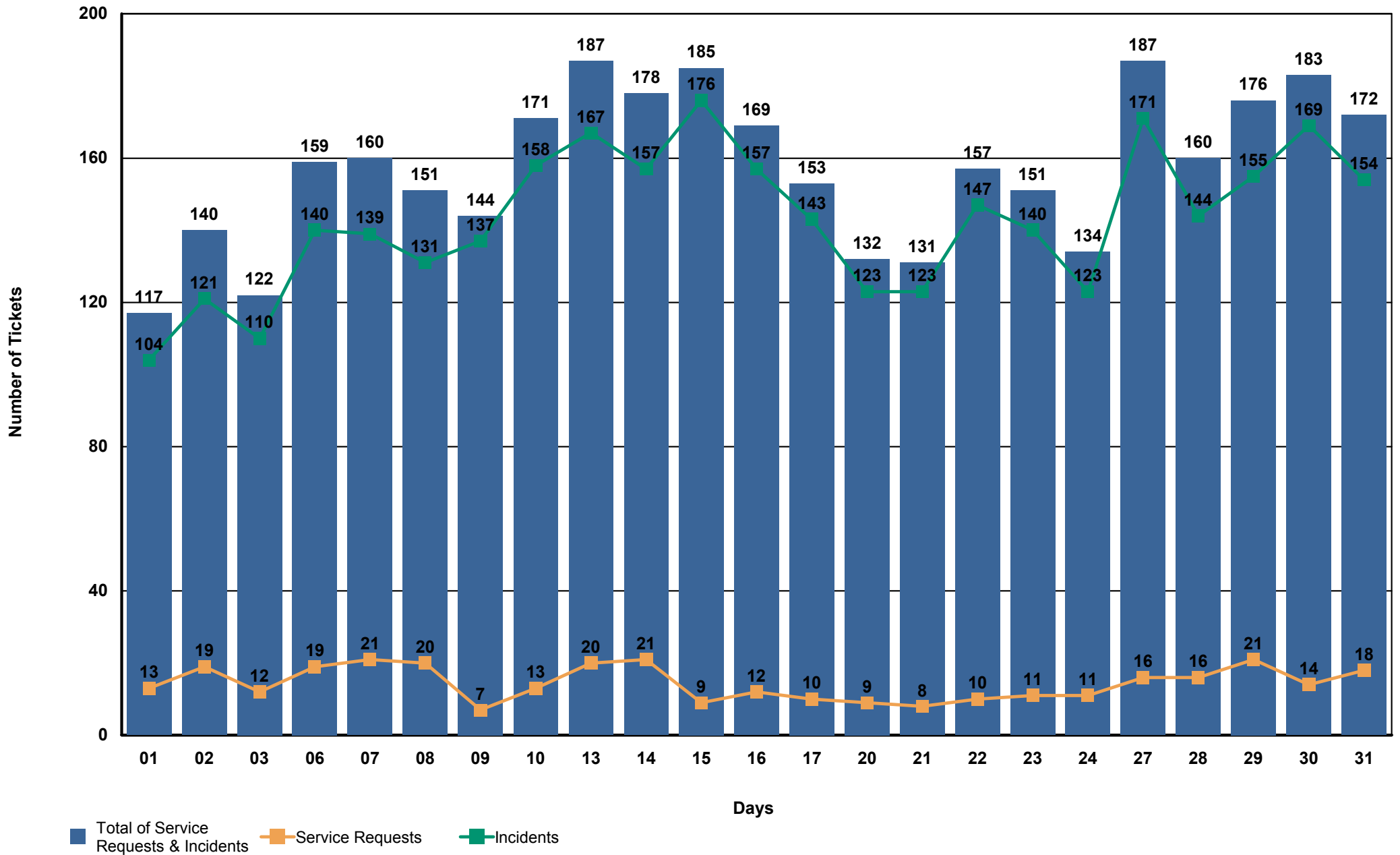
Total number of Service Requests & Incidents - (IT/IS, HR, F&A)

April 2006



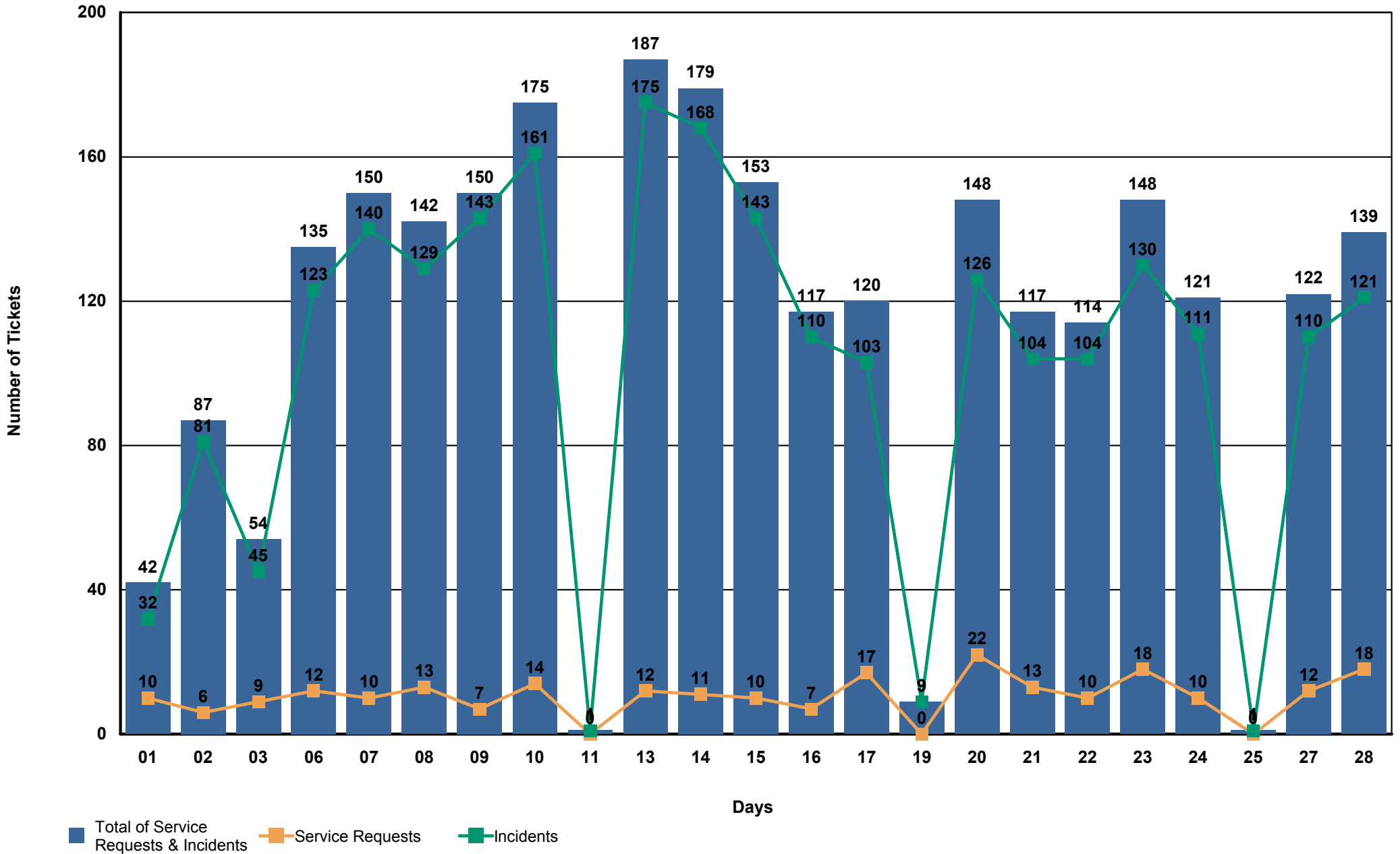
Total number of Service Requests & Incidents - (IT/IS, HR, F&A)

March 2006



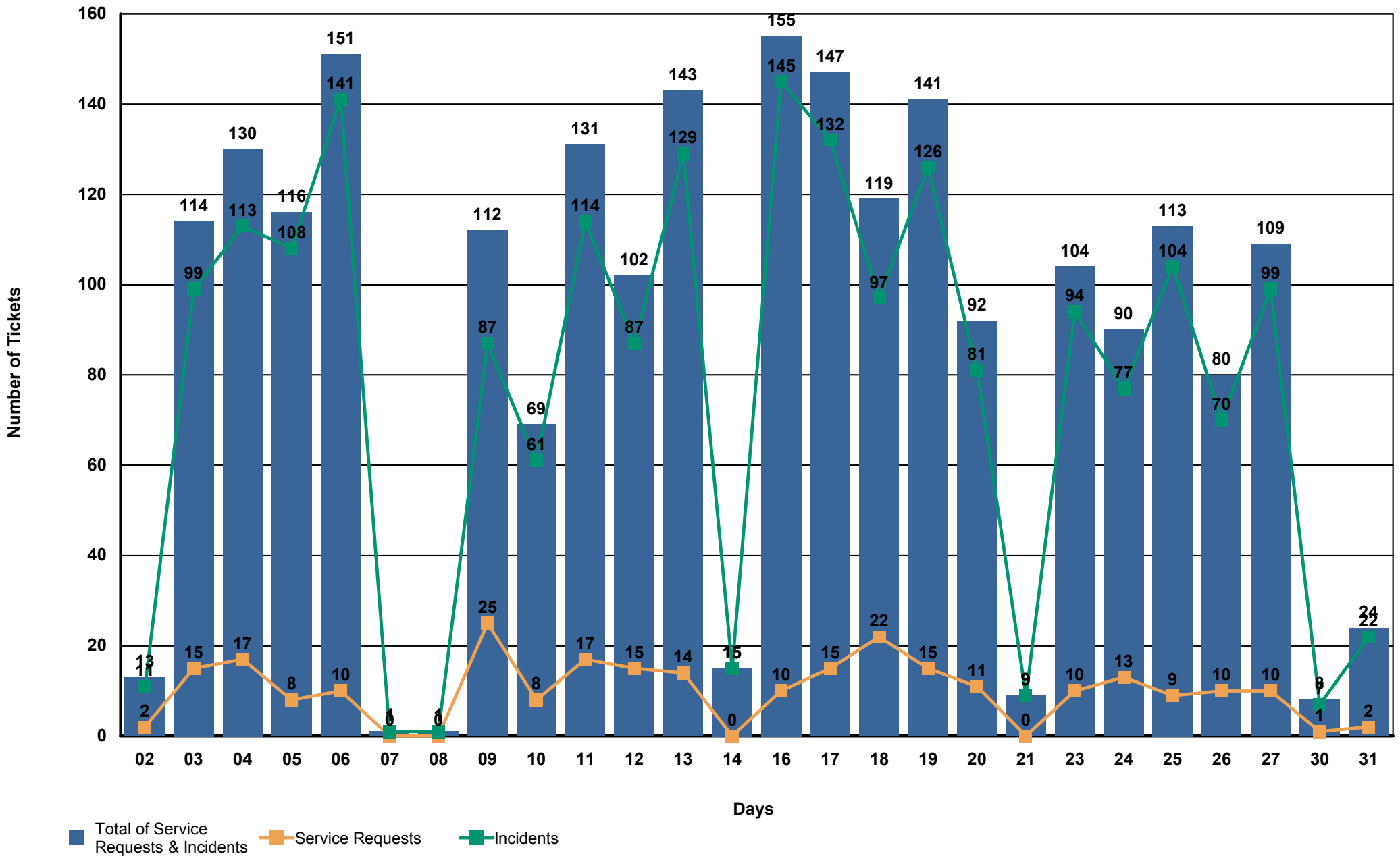
Total number of Service Requests & Incidents - (IT/IS, HR, F&A)

February 2006



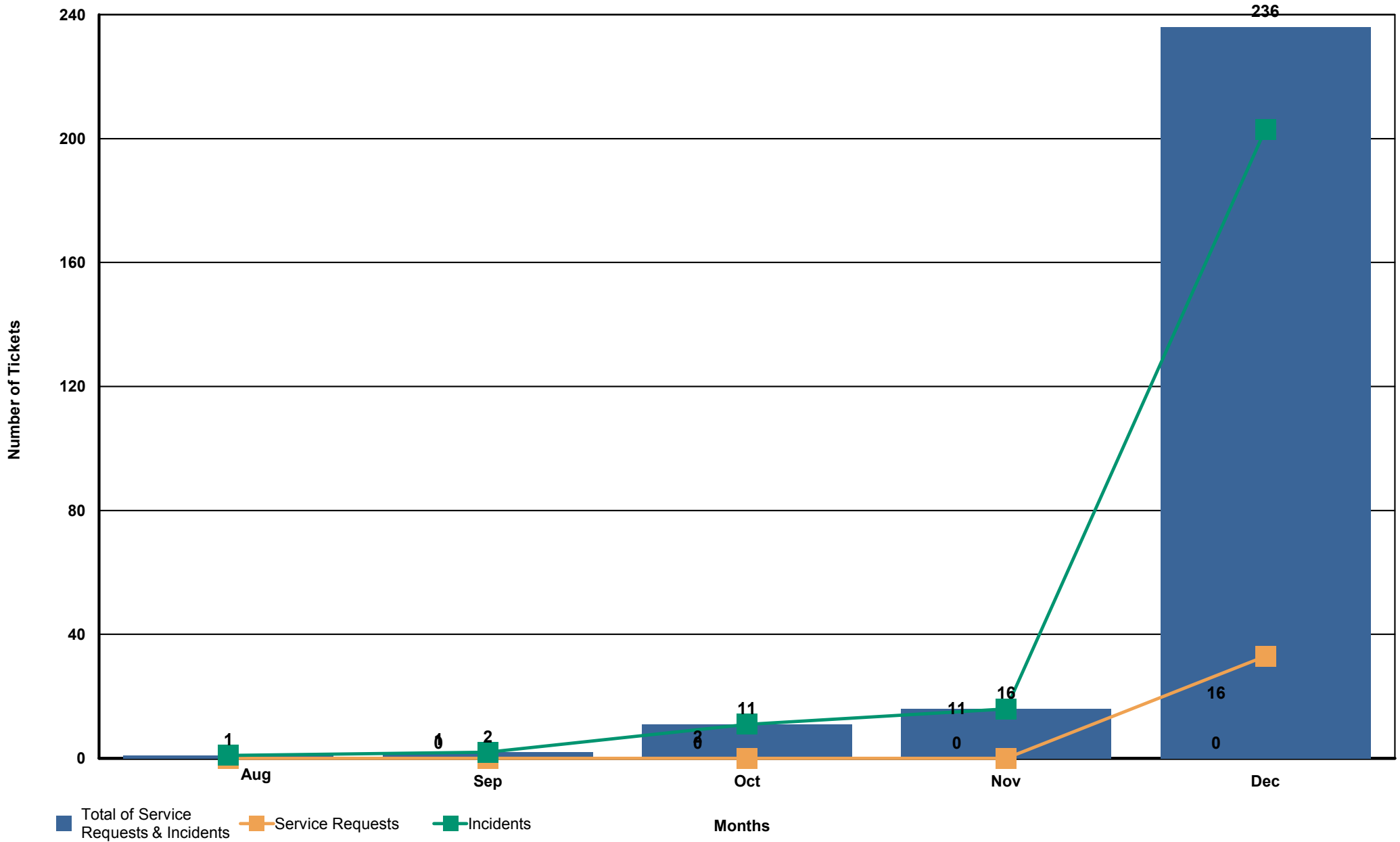
Total number of Service Requests & Incidents - (IT/IS, HR, F&A)

January 2006



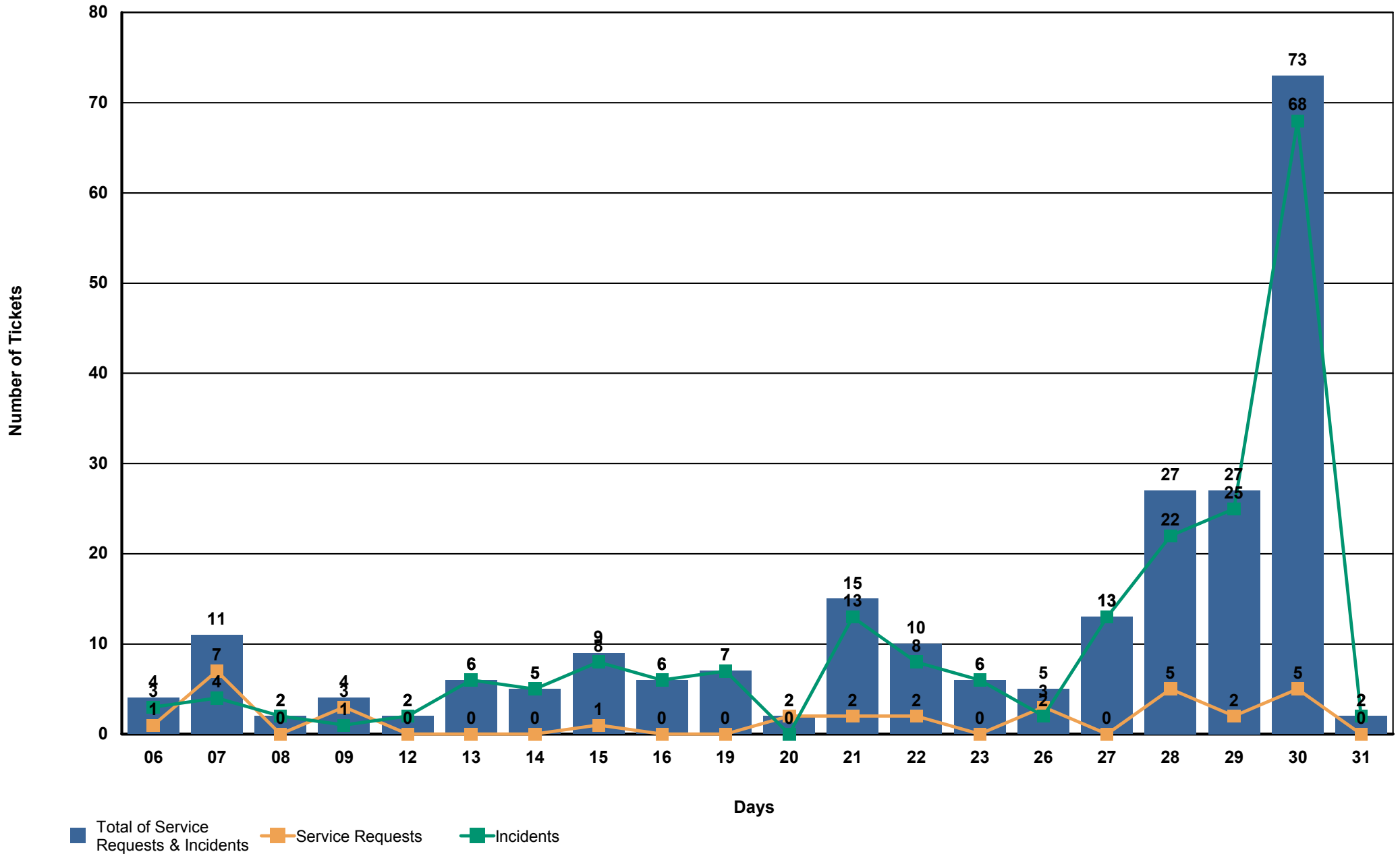
Total number of Service Requests & Incidents - (IT/IS, HR, F&A)

For Year: 2005



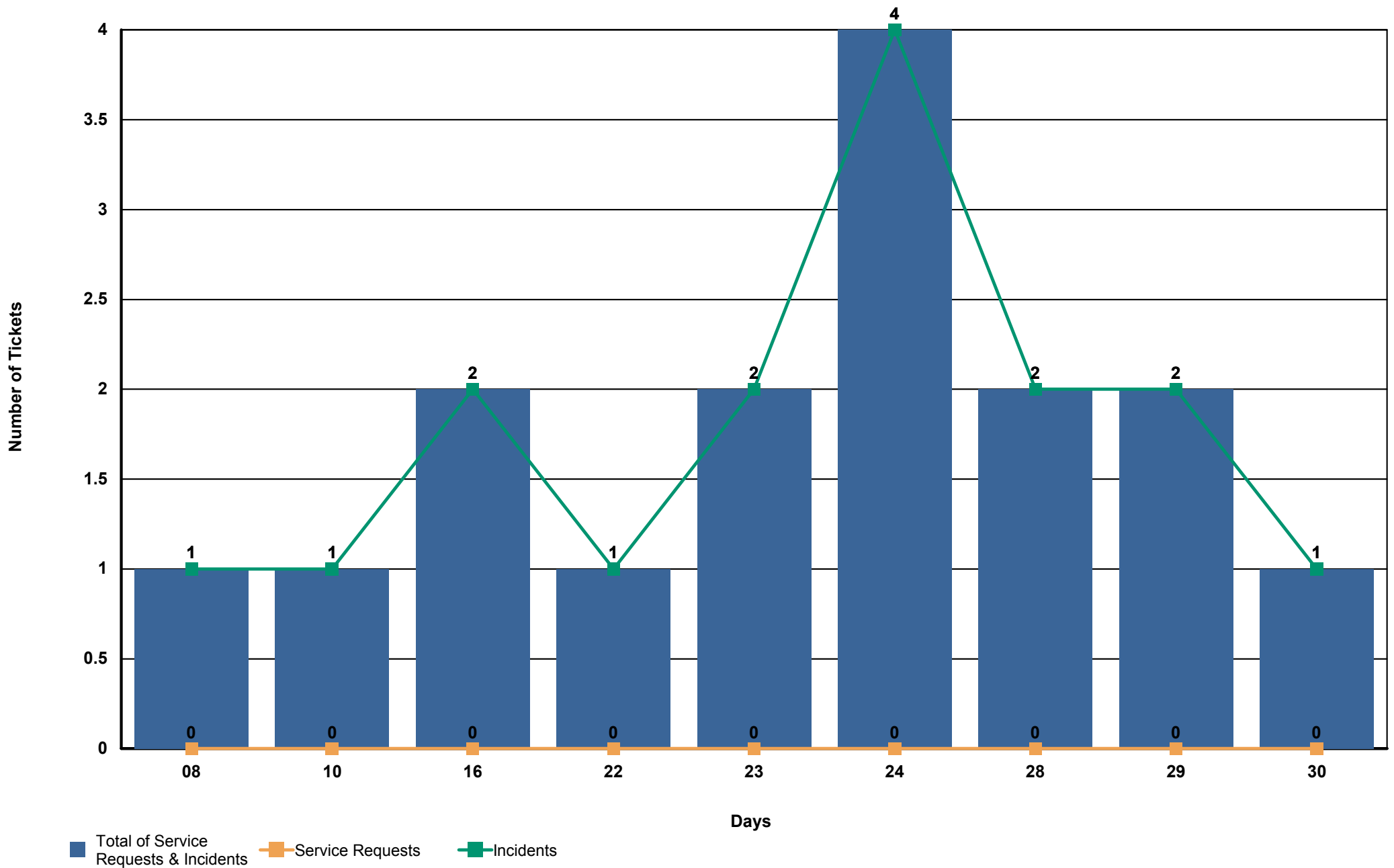
Total number of Service Requests & Incidents - (IT/IS, HR, F&A)

December 2005



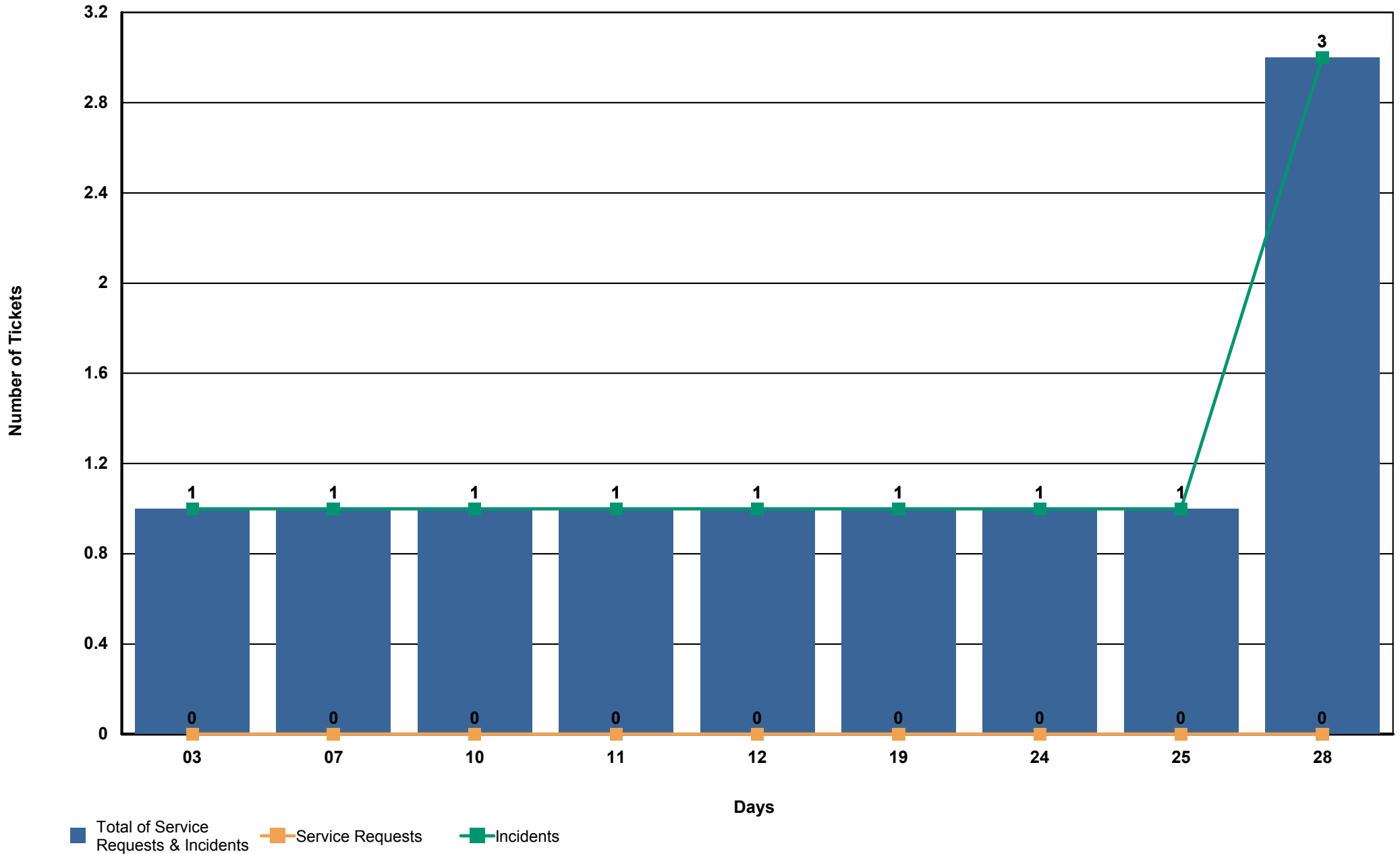
Total number of Service Requests & Incidents - (IT/IS, HR, F&A)

November 2005



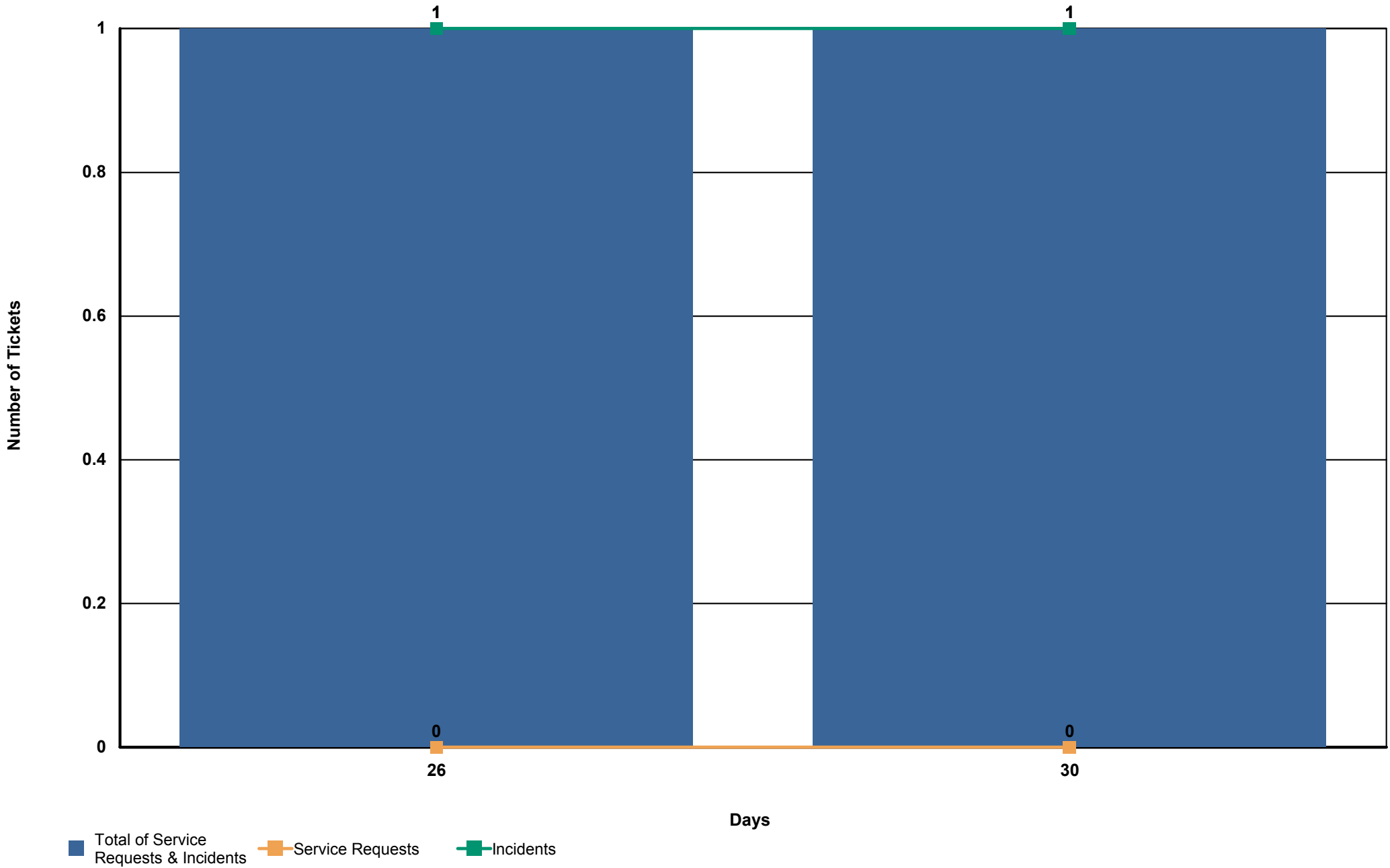
Total number of Service Requests & Incidents - (IT/IS, HR, F&A)

October 2005



Total number of Service Requests & Incidents - (IT/IS, HR, F&A)

September 2005



Total number of Service Requests & Incidents - (IT/IS, HR, F&A)

August 2005

